



Heart Support – Australia

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HEART SUPPORT AUSTRALIA PRIVACY STATEMENT

Your privacy is important to Heart Support Australia. This privacy statement provides information about the personal information that Heart Support Australia collects, and the ways in which Heart Support Australia uses that personal information.

Personal information collection

Heart Support Australia may collect and use the following kinds of personal information:

- Personal information (such as name, contact details and membership data) and, in some cases health information about an individual. For example, health information may be collected where the individual wishes to provide this to support an application for representation on a particular committee.
- All personal information is collected with the consent of the individual, and where possible, directly from the individual themselves. At the time of collection individuals are informed about why the information is being collected, how it will be used and whom it may be passed on to.
- At times, Heart Support Australia may collect personal information from a source other than the individual (for example, when it is given by a third party) Heart Support Australia will, as soon as practical after the time of collection, inform the individual that the information has been collected, how it will be used and who it will be passed on to. If the information is not required, or the individual does not wish it to be retained, it will be removed from Heart Support Australia records.

Using personal information

Heart Support Australia may use your personal information to:

- send you products that you purchase
- supply to you services that you purchase
- send you statements and invoices
- collect payments from you
- send you communications

Where Heart Support Australia discloses your personal information to its agents or sub-contractors for these purposes, the agent or sub-contractor in question will be obligated to use that personal information in accordance with the terms of this privacy statement.

In addition to the disclosures reasonably necessary for the purposes identified elsewhere above, Heart Support Australia may disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, and in order to establish, exercise or defend its legal rights.

Securing of your data

Heart Support Australia will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

Heart Support Australia will store all the personal information you provide on its secure servers.

[Information relating to electronic transactions entered into via this website will be protected by encryption technology.]

Cross-border data transfers

Information that Heart Support Australia collects may be stored and processed in and transferred between any of the countries in which Heart Support Australia operates to enable the use of the information in accordance with this privacy policy.

You agree to such cross-border transfers of personal information.

Updating this statement

Heart Support Australia may update this privacy policy by posting a new version on this website.

You should check this page occasionally to ensure you are familiar with any changes.

Other websites

This website contains links to other websites.

Heart Support Australia is not responsible for the privacy policies or practices of any third party.

Contact Heart Support Australia

If you have any questions about this privacy policy or Heart Support Australia's treatment of your personal information, please write to:

- by email to martine@heartnet.org.au or
- by post to 36 Constitution Avenue Canberra City ACT 2601

This privacy statement

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